The Generational Strategies For Higher Education

The Goal:

A comprehensive, permanent, and nimble culture

of

Generational Knowledge, Diversity, and Strategies

How Generations Are Created

3 Truths

- 1. Formative years mold Core Values.
- 2. Generational Core Values are burned into us by the times and teachings.
- 3. Core Values guide decision-making.

America's Living Generations

G. I.	1901 - 1926	91+	

1927 - 1945

Silent 72 to 90

53 to 71

1946 - 1964 **Boomer**

1965 - 1981 Gen X

36 to 52

"The Changing Face Of America"

Immigrants: how many formative vears did vou spend in the U.S.?

Two Major Applications:

Generational Marketplace Strategies and

Generational Workplace Strategies

Generational Marketplace Strategies

- Student and Market Research
- Curricula, Services, Facilities
- Brand
- Marketing, Advertising, Promotion

Generational Marketplace Strategies

- Student and Parent Recruitment
- Legislative Relations
- Alumni Relations
- Fundraising, Development

Your Students In The ClassroomUnique generational biases

- Unique generational strengths
- Unique generational weaknesses
- Unique generational preferences
- Unique generational needs

Generational Strategies

Leaders Must Develop A Generational Gearbox

Generational Workplace Strategies

- Employee Recruitment
 - Employee Reclaration

Onboarding

Generation-Specific Training

Generational Workplace Strategies

- Management, Communications
- Engagement, Fulfillment
- Productivity, Harmony, Teamwork
- Retention
- ❖ Board Trustees: Training

Higher-Ed Training In Generational Strategies √ Leadership and Governance

✓ Legislative Relations
✓ Marketplace, Workplace,

Classroom

√ Fundraising, Alumni Relations

Everyone is an individual.

Don't unfairly stereotype.

A lighthouse to guide us.

Boomers Never give up.

Never too old.

Dream.

WE WIN!

79,907,844 Mouseketeers

America is getting so much right!

"College": affordable and magical

The Wonder Years

The Wonder Years

"A Golden Age For Kids"

Woodstock

Optimism. Right-and-Wrong.

Idealism. Patriotism. Empowerment. Make America PERFECT.

Fraggement The nower to do it

A strong Core Value of "forever young"

- √ Exuberant
- ✓ Outgoing
- ✓ Assertive
- ✓ Aggressive
- √ Comfy in spotlight
- √ Forever Young!

Walt Disney World

High divorce rate, Permissive parenting

Boomers

The Career Generation

Brilliant in workplace continue the auest

Retire? WHY?!

- Work past normal retirement age
 - Work past normal retirement age

- Demain angood supplement income

Stay put or launch Career Next
 Full-time, part-time, project

Opportunities For CCs Employees: high-level talent is available

disproportionate wealth

Boomers

Legislators: they dominate legislatures

Donors:

Opportunities For CCs: As Your Students

Tech Training:

Hobbies, Leisure:

Leadership Training: Boomer-specific! "Career Next": Boomer-specific!

Volunteer, Consulting: Prepare them!

Boomers

Boomer-specific!

Boomer-specific!

"Growing numbers of Boomers want to return to school after making their mark in their chosen profession"

GenX: 58,541,842 Armies Of One

Birth Years: 1965 – 1981

Current Age: 36 to 52

How Many Born: 58,541,842

Formative Years: '70s - early 2000s

The GenX Formative Years...

GenX

"A New Breed of Whiz Kids"

GenX

Women, minorities advance. Household incomes increase.

All About Survival

GenX

> Divorced parents

> Time-poor parents

PermissivenessMobile Society

The U.S. Family: "HELP!"

"Children Of Crisis"

A 1973 Pulitzer-Prize winning series authored by psychiatrist Robert Coles

Guilt-ridden and permissive parenting

Our more mobile society and the uprooting of many X'er children

Leaders, Heroes Fall In Disgrace

America begins to unravel

CORE VALUES

- **✓** Independent, self-reliant
- **✓** Cynical and distrustful
- **✓** Self-focused: survival of the fittest
- ✓ I take care of me, you take care of you

1970's video arcade

GenX

Females: surging.

Males: searching.

"I am woman, hear me roar" Helen Reddy song, 1971; oldest X'ers are 6

The guys try to figure it out

TV spot – Secret Deodorant

TV spot – Hummer

The Family-First Generation

The Family-First Generation

The CC Opportunities With X'er Students

- > Enhance their skill-set
- > Prepare them for leadership
- > Help women to ascend
- > Help men to find their focus

The CC Opportunities With X'er Employees

- > Creative, entrepreneurial
- > Give them a chance to contribute
- > Self-reliant, individualistic
- > Prefer independence on the job

The CC Opportunities With X'er Employees

- > Job security is important
- > So is their kids' educations
- ➤ The "Family-First Generation"
- > Seek a work-leisure balance
- > So, accommodate these priorities

The New World **Birth Years:** 1982 - 1999 so far

How Many Born: 70,127,000 so far

Formative Years: 1980's to now

Current Age:

18 to 35

so far

"Overparenting got way out of control

in the past generation."

- **✓** Optimistic and enthusiastic
- **✓ Less certain about their nation**
- **√** Respectful of elders' wisdom
- **✓** Focused on their education
- **✓ Close relationship with parents**

TV spot – Coca Cola

Team players Community-active Declining teen social pathologies

59 of the 60 made it up the hill

Dr. Todd Marrah – Superintendent Tree Of Life Christian Schools - Ohio

The first constantly-connected kids

9/11: Mils are age 2 to 19

Katrina: Mils are age 6 to 23

"33 killed, 15 wounded; Killer walked into classrooms, opened fire"

Mils & X'ers: our front-line troops

✓ Patriotism, sense of nation

✓ Activism, volunteerism, idealism

✓ Compassion for less fortunate

√ We. Us. Team. Group.

✓ Empowerment and engagement

Over-parenting: good and bad

"At every level of education, they're falling behind."

- Job sampling
- ***** Have fun, maybe travel
- * Delay marriage, parenting
- Live with parents

- 1. College debt
- 2. Credit card debt
- 3. Job insecurity
- 4. Will work 80+ years
 What's the rush?!

The CC Opportunities

✓ Employers cry, "HELP!"

- **√** Reverse tech's damage
- **✓** Get their feet on the ground
- **✓ Eliminate flawed entitlement**
- **✓ Eliminate unrealistic expectations**
- **✓ Teach accountability, soft skills**

TECH'S DAMAGE:
Soft Skills
Communication

Empathy

Organization

Silent fluency

Communication Pur Critical Thinking Soc

The

Punctuality Social Savvy Creativity Adaptability

Phone skills

TECH'S DAMAGE: The **Soft Skills**

✓ Sense of immediacy = impatience

- **✓** Short attention spans
- **✓** Crave variety and change
- **✓ Knowledge is superficial**
- **✓** Tech addiction

Tech addiction: "as destructive as alcohol or drugs."

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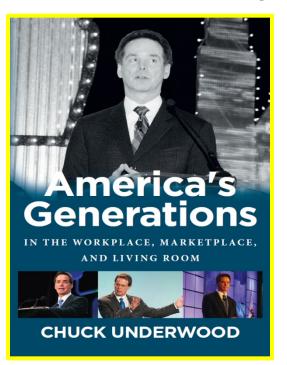
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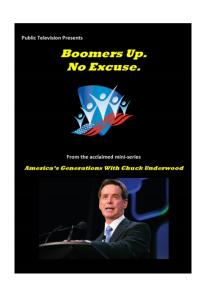
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